



#### 4.1.1 Removal of Graffiti

<b>Type:</b>	Operations – Public Infrastructure
<b>Legislation:</b>	
<b>Delegation:</b>	N/A
<b>Other Related Document:</b>	Removal of Graffiti Procedures PRO4.1.1

#### Objective

This policy sets out the criteria for the removal of graffiti within the Town.

#### Policy Scope

This policy will affect private property and Town of East Fremantle assets and infrastructure.

#### Policy

The Town of East Fremantle resolves to remove graffiti within five (5) working days of it being reported and offensive graffiti will be given a higher priority.

The Town of East Fremantle may arrange a contractor to remove graffiti from privately owned property where:

- the property owner has reported the graffiti to the Goodbye Graffiti Hotline by calling 1800 44 22 55 or online at [www.goodbyegraffiti.wa.gov.au](http://www.goodbyegraffiti.wa.gov.au)
- the property owner has submitted a graffiti waiver form to the Town of East Fremantle to enable the removal or painting out of graffiti, without the potential for liability claims.
- the private property adjoins a public walkway or thoroughfare.
- the Town will provide this service on a cost plus 25% recovery basis.

Notwithstanding the above, the Town reserves the right to remove offensive or unsightly graffiti from private property at its discretion.

#### Attachment

Removal of Graffiti Procedures

<b>Responsible Directorate:</b>	Operations
<b>Reviewing Officer:</b>	Operations Manager
<b>Decision making Authority:</b>	Council
<b>Policy Adopted:</b>	20/10/15
<b>Policy Amended:</b>	17/9/19
<b>Former Policy No</b>	2.1.1

## REMOVAL OF GRAFFITI PROCEDURE (PRO4.1.1)

### **Objective**

The Town of East Fremantle undertakes to remove graffiti from Council and private property in the following manner.

### **Procedure**

Graffiti may be reported to Council by a number of means:

- Direct telephone call, letter, email from resident to the Town or via the Goodbye Graffiti website.
- Via Neighbourhood Watch Coordinator.

All graffiti reports are to be sent to Town of East Fremantle Operations Manager. It is recommended that graffiti reports be accompanied by a photograph.

Graffiti will be removed within five (5) working days.

Offensive graffiti will be removed as soon as possible.

### Public Assets

The Operations Manager will allocate staff to remove graffiti from Town assets including bus shelters, structures, buildings, signs and bins. Staff time and resources will be costed to Expenditure Account E11424.

### Private Property

Operations Manager is to arrange a contractor to remove graffiti from privately owned property where:

1. the property owner has reported the graffiti to the Goodbye Graffiti Hotline.
2. the property owner has submitted a graffiti waiver form to the Town of East Fremantle to enable the removal or painting out of graffiti, without the potential for liability claims.
3. the private property adjoins a public walkway or thoroughfare.

The Town will provide this service on a cost recovery basis comprising cost plus 25% administration fee.